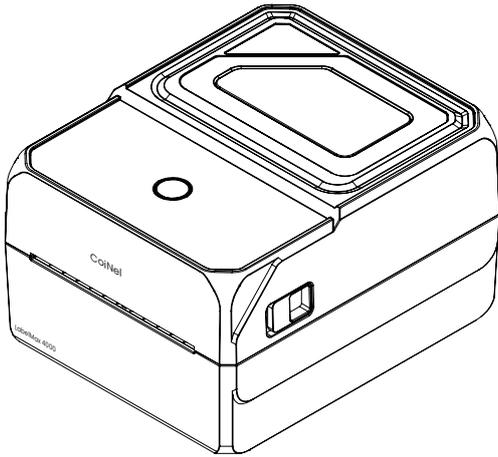


# Quick Start Guide



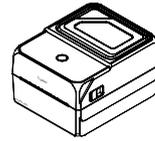
## LabelMax 4000

A compact and durable direct-thermal printer designed for professional LABEL Printing.

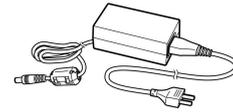
[www.coineltech.com](http://www.coineltech.com)

### Package Contents

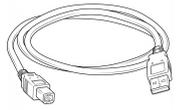
Your box includes the following components:



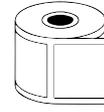
LabelMax 4000  
Thermal Label Printer



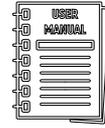
Power Adapter



USB Cable  
(Type-A to Type-B)



Sample Label Roll



Quick Start Manual

### Key Features



High-speed printing  
up to 150 mm/s



Supports label widths  
from 20-108 mm



USB interface

### TSC/TSPL

Compatible with TSC/TSPL  
print command systems



High-quality 203 dpi  
thermal printing

### Safety Instructions

To ensure safe and reliable use of your printer:

#### Power

- Use the supplied power adapter only.
- Do not use the printer if the cable is damaged.

#### Print Head

- Do not touch the print head right after printing.
- Let it cool down before handling.

#### Environment

- Keep the printer dry and dust-free.
- Avoid direct sunlight and high heat.

#### Handling

- Do not insert objects into the printer.
- Turn off the printer before plugging or unplugging cables.

### System Requirements

#### Hardware Requirements

- PC, POS terminal, or embedded system with at least one available:
  - USB Type-A port
  - RS-232 Serial port
  - Ethernet (LAN) port
- Stable AC power source (100-240V AC, 50/60 Hz)

#### Operating System Compatibility

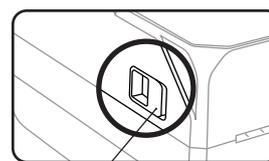
- Windows 7 / 8 / 10 / 11
- Linux (Ubuntu & other major distributions)
- Android POS systems
- Embedded POS platforms supporting ESC/POS commands

#### Software Requirements

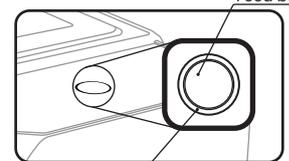
- Windows 7 / 8 / 10 / 11
- Linux (Ubuntu & other major distributions)  
(The interfaces and appearance of the printer may vary depending on the model.)
- Android POS systems  
(Please refer to the actual product.)
- Embedded POS platforms supporting ESC/POS commands

### Printer Views

Indicator LED light and function: • ON LINE Power indicator • ERROR Status indicator

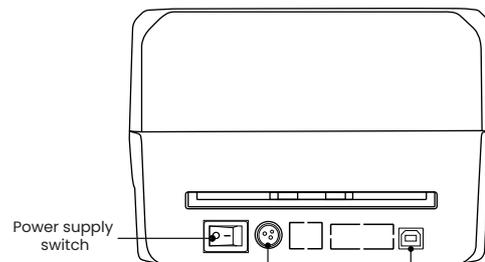


Press the Button  
to open Top cover



Status indicator

Feed button



Power supply  
switch

Power interface

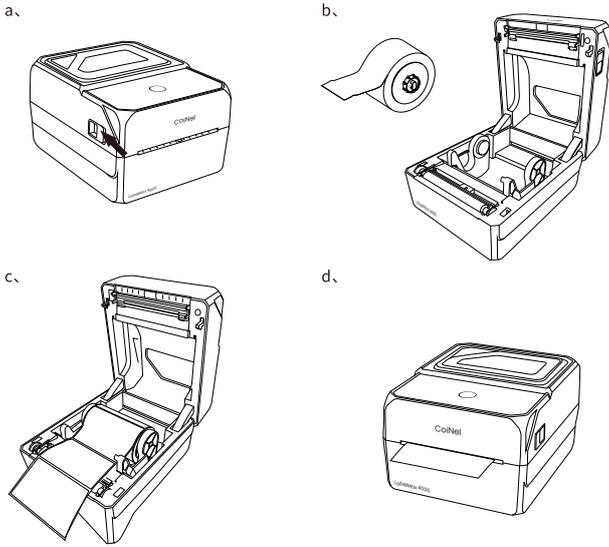
USB Port

#### Attention:

The transmission interface and appearance of the printer in the picture may vary depending on the type of model you purchase. Please refer to the actual product for the actual transmission interface and appearance.

## Paper roll loading

- Press the button to open top cover
- Place the label roll onto the center shaft and secure it with the holders.
- Place the roll on the holder. (For wider rolls, remove holders and use shaft directly.)
- Leave about 1cm of label outside, then close the Top cover.



- Specifications, accessories, parts, and software are subject to change without prior notice. Refer to the actual product for final details.
- The product nameplate can be found on the bottom of the device. Please refer to the physical product.
- These printer can be used for 1, 2, 3, and 4 inch

## Specifications

Printing Method: Thermal Printing	Resolution: 203 dpi
Print Speed: 150 mm/s	Paper Width: 20-108 mm
Print Command: TSPL / TSC Compatible	Interface: USB
Power Input: DC 24V, 2A	Paper Thickness: 0.06-0.08 mm
Maximum Print Width: 108 mm	Print Head Life: ≥ 50 km (Typical)
Dimensions (L x W x H): 176 × 217 × 137 mm	
Working environment: Temperature(0-50°C), humidity(10-80%)	
Storage environment: Temperature(-20-60°C), humidity(10-90%)	

## Button Functions

### Feed

When the blue POWER LED is Steady on, press the Feed Button once. The label will advance to the leading edge of the next label.

### Self-Test / Test Print

With the power adapter connected and the printer switched OFF, press and hold the Feed button. While holding the Feed button, turn ON the printer using the Power button. Continue holding the Feed button for 2 seconds, then release it. The printer will automatically print its current parameter settings.

### Label Calibration

Ensure the power adapter is connected and the printer is switched OFF. Press and hold the Feed button. While continuing to hold the Feed button, switch ON the printer using the Power button. Do not release the Feed button until the paper begins to roll back. Once the paper rolls back, release the Feed button to complete the label calibration process.

## LED Indicator Description

Power Light		Error Light		Description
Color	Action	Color	Action	
Blue	On	Red	On	Normal ready state
Blue	Off	Red	Fast Blink	Top cover open
Blue	Off	Red	Fast Blink	Buzzer reminder ( No paper)
Blue	Off	Red	Steady On	Print head overheated

### LED Indicator Status

#### POWER LED (Blue)

- Solid On – Printer Ready
- Off – No power or error

#### ERROR LED (Red)

- Fast Blink – No paper / Cover open
- Solid On – Print head overheated
- Slow Blink – Communication or media error

## Troubleshooting

The table below lists common issues and solutions. If problems persist after following these steps, please contact your supplier's customer service.

Issues	Possible Cause	Solution
Power light off	<ul style="list-style-type: none"> <li>Power not properly connected</li> <li>Power switch off</li> </ul>	<ul style="list-style-type: none"> <li>Check power connection</li> <li>Turn on power switch</li> </ul>
Error light on	<ul style="list-style-type: none"> <li>Print head not closed</li> <li>No paper</li> <li>Paper loaded wrong</li> <li>Sensor error</li> </ul>	<ul style="list-style-type: none"> <li>Close the print head properly</li> <li>Load new paper</li> <li>Reload paper correctly and try again</li> <li>Adjust settings and print again</li> </ul>
Paper jam	<ul style="list-style-type: none"> <li>Paper jam inside printer</li> </ul>	<ul style="list-style-type: none"> <li>Clean printer interior</li> </ul>
Wrinkles on paper	<ul style="list-style-type: none"> <li>Uneven pressure</li> <li>Wrong paper loading</li> <li>Wrong density</li> <li>Paper Feeding error</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the print density settings</li> <li>Adjust paper guide width</li> </ul>
Printer not detected	<ul style="list-style-type: none"> <li>Loose USB / driver missing</li> </ul>	<ul style="list-style-type: none"> <li>Reconnect cable, reinstall driver, try another USB port</li> </ul>
Blank labels printing	<ul style="list-style-type: none"> <li>Wrong label orientation</li> </ul>	<ul style="list-style-type: none"> <li>Flip label, increase darkness</li> </ul>
Printer not powering on	<ul style="list-style-type: none"> <li>Faulty adapter or switch off</li> </ul>	<ul style="list-style-type: none"> <li>Check adapter, toggle power switch</li> </ul>
Error LED blinking	<ul style="list-style-type: none"> <li>Top Cover open / no paper</li> </ul>	<ul style="list-style-type: none"> <li>Close cover, reload paper</li> </ul>

## Support & Assistance

Thank you for choosing **LabelMax 4000 by CoiNel**.

We're committed to providing reliable products and responsive support to ensure a smooth printing experience.

If you face any issues related to **installation, driver setup, connectivity, or operation**, our support team is here to help.

### Driver Installation Support

For printer drivers, software setup, and compatibility assistance:

#### Download Drivers & Resources:

[www.coineltech.com/support](http://www.coineltech.com/support)

#### Email Support:

[support@coineltech.com](mailto:support@coineltech.com)

#### Technical Helpline:

+91 99727 80764

## Contact Us

CoiNel Technology Solutions LLP

Website: [www.coineltech.com](http://www.coineltech.com)

Email: [info@coineltech.com](mailto:info@coineltech.com)

**Thank you for trusting CoiNel.**

Designed for performance. Built for reliability.